

## Environmental Services

23 May 2013

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### TO WHOM IT MAY CONCERN

Barwon Health, as the largest Victorian regional public healthcare service, operates fifteen locations across the Geelong and Bellarine Peninsula area; providing over 400 acute hospital beds, over 400 aged care residential beds, and five major multipurpose community healthcare centres.

For the past ten years Steamatic has been the major external contract provider of a wide range of specialist cleaning support services throughout Barwon Health; and continues to provide these services to our utmost satisfaction.

Services provided include:

- ❑ Contracted annual internal glass and window furnishing; including ultrasonic blind cleaning; in addition to project high and floor surface cleaning, to community health facilities at Corio, Belmont, North Geelong, Newcomb, and Surfcoast
- ❑ Emergency flood response assistance including flood restoration and carpet extraction e.g. evacuation of Belmont Community Health Centre in 2005 following 70% flooding from storm water; Geelong Hospital executive staff suite 2009 following fire main rupture; Geelong Hospital operating theatre suite 2010 following ceiling water main rupture; Project 6 Capital Works site following rain inundation
- ❑ Routine specialist cleaning post minor/capital works of new facilities e.g. Geelong Hospital Emergency Department project, Deakin University TTR facility, Kardinia Health GP 'superclinic', BMI MRI suite, Operating Suite refurbishment, Oncology Ward, Children's Ward Cotton On project
- ❑ General cleaning and carpet extraction/hard floor surface cleaning following internal relocation of administrative and other departments
- ❑ Air-conditioning and ductwork specialist cleaning, including operating suite Hepa and Laminar flow systems
- ❑ Emergency odour control, graffiti, and smoke stain removal; include ozone decontamination
- ❑ Clinical standard periodical cleaning support including Dental and Renal Dialysis facilities
- ❑ Assistance with post scabies and gastroenteritis cleanup in a high level aged care facility
- ❑ Occupied patient room specialist cleaning for MRO including VRE and C-difficile
- ❑ Routine ongoing contact cleaning of occupied facilities eg Kardinia Health GP clinic for 3 months 2010, Deakin University TTR facility for 2 months in 2010, Angelsea Community Centre 2012/2013

Without this ongoing support and assistance, Barwon Health would have been unable to maintain services on numerous occasions. Steamatic-Geelong staff have all successfully undertaken the Barwon Health contractor induction program, including supplying appropriate police checks, and the company has proven its willingness and ability to respond to any call for assistance; regardless of the nature or timing.

I have no hesitation in recommending Steamatic to any prospective client, and welcome any enquiries for further information.

Yours sincerely,

Adrian Sharp  
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Barwon Health

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